



DISCRIMINATION IS AGAINST THE LAW

Ingalls Memorial Hospital (“Ingalls”) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ingalls does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ingalls provides:

- Free aids and services to people with disabilities to communicate effectively with us; and
- Free language services to people whose primary language is not English.

If you need these services, contact a staff member or the Patient Representative.

If you believe that Ingalls has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you may file a grievance with:

Ingalls Patient Representative
71 W. 156th Street, Suite 500
Harvey, Illinois 60426
T: (708) 915-5112
F: (708) 333-9135
E-mail: contact@ingalls.org

You may file a grievance in person or by mail, fax, or email. If you need help filing a grievance the Patient Representative is available to help you.

You may also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <http://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
T: (800) 368-1019
TDD: (800) 537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.